

SelectTech 2080 Barbell: Weights not picked up or selection dials do not turn

ID: 12129.3

Follow this troubleshooting guide to help resolve issues with selecting weights on the SelectTech 2080 Barbell.

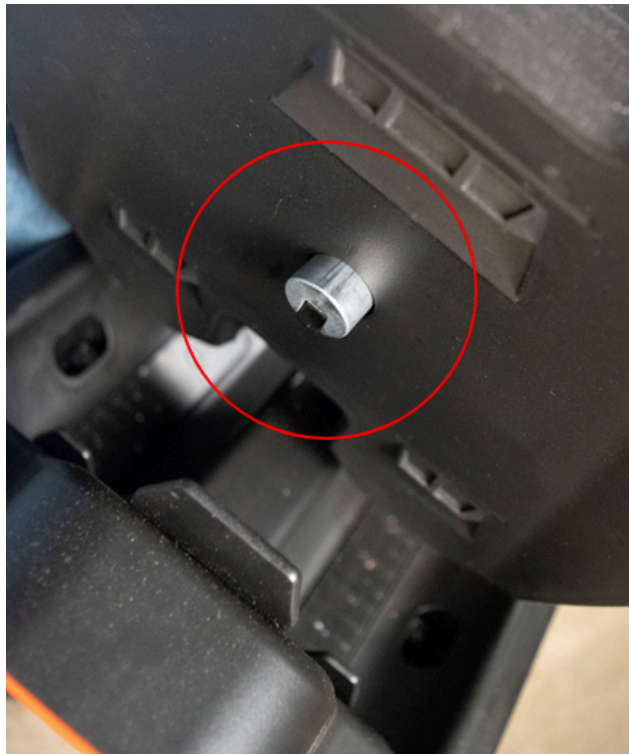
Some common complaints may include:

- Selection dials won't turn
- Selection dials are stuck
- Can't select a weight
- Dials turn, but the selection rod does not move

Follow these steps to troubleshoot the issue

1. Test each dial separately by removing the bar from the base and placing it upside down on the floor. Push in the release post (**reference 1**) and turn the selection dial.
 - If one dial will not turn, [order a Selection Knob and Housing \[12129.A\]](#).
 - If both dials will not turn, [order a Curl Bar or Straight Bar Handle](#) (whichever bar is affected) [\[12129.B\]](#).
 - If both dials **do** turn, but the selection rod does not move into or out of the housing, [order a Selection Knob and Housing \[12129.C\]](#).

(Reference 1)



Press the release post in (circled in red) while turning the selection dial.

2. If the issue persists, inspect the base and the locking tab (**reference 2**) for damage. Ensure that they are positioned properly and oriented in the correct direction. If either the base or locking tabs are damaged or out of position, [order a Base \[12129.D\]](#).

(Reference 2)

Inspect the locking tabs (circled in red) and the entirety of the base for damage.

3. Reassemble your barbell and perform a lock test here: [SelectTech 2080 Barbell: How do I perform a lock test?](#)

Need to order replacement parts?

1 Customer Care Contact Information

Please contact Customer Care at 1-800-605-3369 for additional help or to order replacement parts. Some replacement parts may also be available for purchase [online here](#). A list of part numbers referenced within this guide can be located at the bottom of this page.

Customer Care - Hours of Operation:

Monday - Friday 6:00am - 5:00pm PST

The replacement part will be provided to you at no cost assuming your machine meets the warranty eligibility requirements. A Customer Care Agent will be able to assess your current warranty eligibility and provide you with your options.

Please note that if you did not purchase your machine directly from BowFlex, Schwinn, or Nautilus, we will need a copy of your purchase receipt in order to register your machine for warranty.

2 Parts Reference Table

<i>Part Description</i>	<i>Part SKU</i>
2080 Barbell Base	8022870
Curl Bar Handle	8022885
Straight Bar Handle	8022884
Selection Knob and Housing	8025469

3 Contact Tech Team / Advanced Troubleshooting

If the issue was not resolved in the steps listed, contact the Tech Team or send an Advanced Troubleshooting case.

Submit a Case with case type Advanced Troubleshooting