

Schwinn AirDyne AD2: Noises from the fan area

ID: 13799.1

Follow this troubleshooting guide to help resolve noise issues on the Schwinn AirDyne AD2.

Some common complaints may include:

- *Rubbing noises*
- *Squeaking or creaking noises*
- *Squealing noises*
- *Clicking or clunking noises*

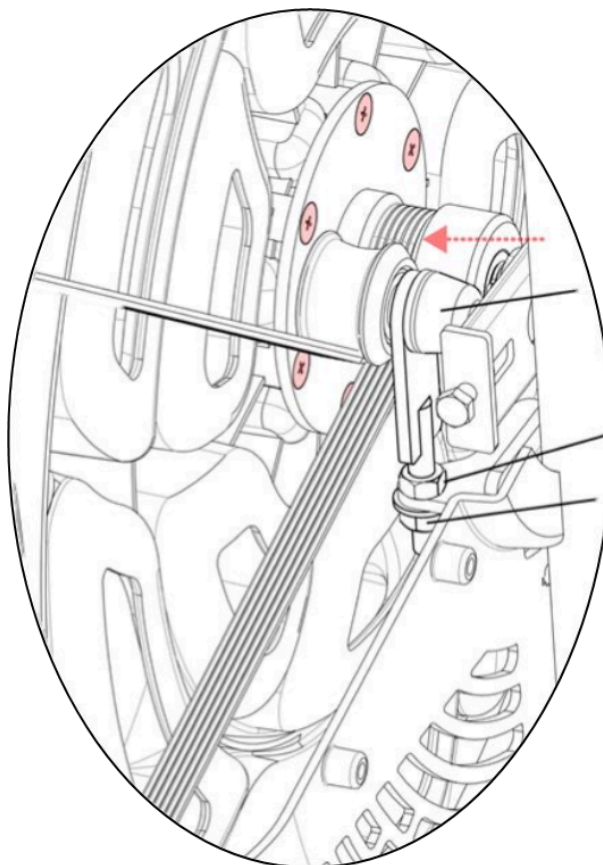
Follow these steps to troubleshoot the issue

Tools you may need:

Phillips head screwdriver
Pedal wrench
11mm, 13mm open-ended or socket wrenches

1. Use your bike while watching the fan or have another person cycle through several rotations so you are freed up to watch. If the fan appears to wobble, try to tighten the fan mount. Refer to the "Replacing the Fan Assembly and Fan Tensioner Assemblies" section of the [service manual](#) for instructions on accessing the fan. Follow the procedure until the fan covers are removed, then locate the fan mount (**reference 1**). Tighten the 6 screws on the mount with a Phillips head screwdriver and test if the fan continues to wobble [\[13799.A\]](#). If you can't adjust the fan or tighten the mounting hardware, [order a Fan Assembly \[13799.B\]](#).

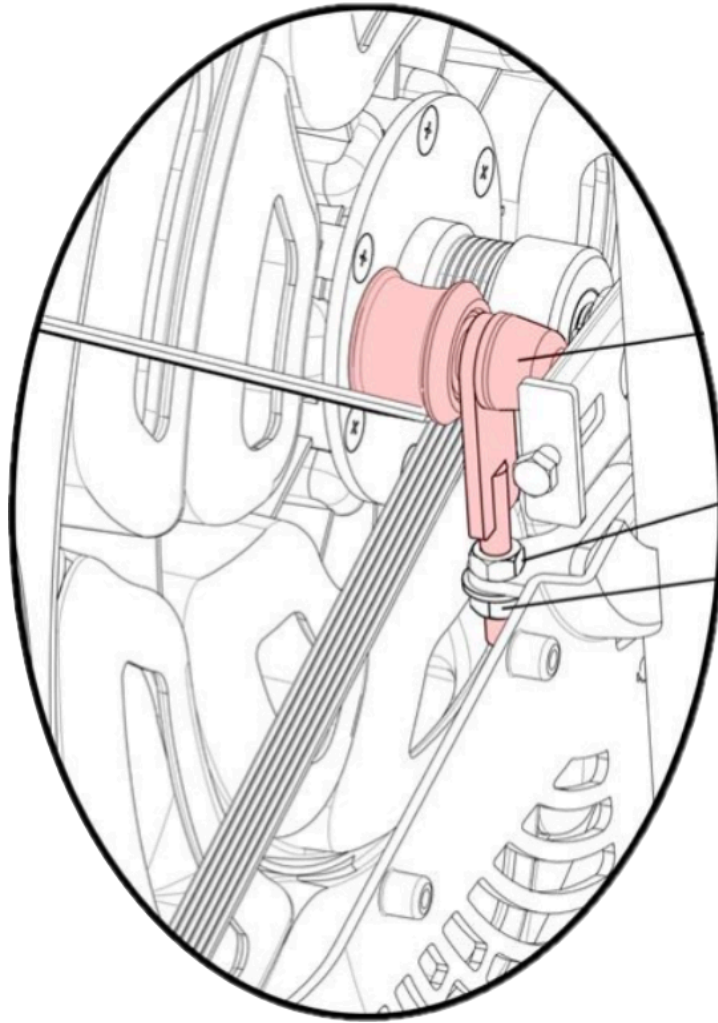
(Reference 1)



Tighten the 6 indicated screws on the fan mount.

2. If the issue persists, move the handlebars and listen if they create any noise. If the handlebars make noise, [order an Arm Pivot \[13799.C\]](#).
3. If the issue persists, locate the belt tensioner (**reference 2**). Cycle your machine and listen if the tensioner makes noise. If it does not make noise, leave your bike stationary and feel the surface of the tensioner. If the surface is rough or if it makes noise, [order a Belt Tensioner \[13799.D\]](#).

(Reference 2)



The belt tensioner is highlighted red in this image.

4. Rotate the fan. If the fan makes noise as it is rotated, [order a Fan Assembly \[13799.E\]](#).
5. If the issue persists, please contact Customer Care to submit an Advanced Troubleshooting case for assistance identifying, troubleshooting, and/or replacing your noisy part. Our contact information is located at the bottom of this page [\[13799.F\]](#).

Looking for other noises to troubleshoot?

- [Schwinn AirDyne AD2: Why is my machine making a weird noise?](#)
- [Schwinn AirDyne AD2: Noises from the pedal area](#)

Need to order replacement parts?

1 Customer Care Contact Information

Please contact Customer Care at **1-800-605-3369** for additional help or to order replacement parts. Some replacement parts may also be available for purchase [online here](#). A list of part numbers referenced within this guide can be located at the bottom of this page.

Customer Care - Hours of Operation:
Monday - Friday 6:00am - 5:00pm PST

The replacement part will be provided to you at no cost assuming your machine meets the warranty eligibility requirements. A Customer Care Agent will be able to assess your current warranty eligibility and provide you with your options.
Please note that if you did not purchase your machine directly from BowFlex, Schwinn, or Nautilus, we will need a copy of your purchase receipt in order to register your machine for warranty.

2 Parts Reference Table

<i>Part Description</i>	<i>Part SKU</i>
Arm Pivot	004-6527
Belt Tensioner	004-6532
Fan Assembly	004-6442

3 Contact Tech Team / Advanced Troubleshooting

If the issue was not resolved in the steps listed, contact the Tech Team or send an Advanced Troubleshooting case.

Submit a Case with case type Advanced Troubleshooting