

# AirDyne AD7, AD8, AD Pro: Belt Issues - Belt Damage

ID: 13808.1

Follow this troubleshooting guide to help resolve belt issues on the Schwinn AirDyne AD7, AD8, and AD Pro.

Some common complaints may include:

- Belt damage
- Tears, fraying, splits in belt
- Belt rubbing
- Belt is skipping or slipping
- Belt starts then stops

**Follow these steps to troubleshoot the issue**

*Tools you may need:*

#0, #2 Phillips head screwdriver  
5mm, 6mm hex/Allen wrenches  
10mm, 19mm open-ended wrenches  
19mm socket wrench  
6mm calibrated torque wrench (60 N-m)

1. Inspect the belt for damage through the holes in the fan cage.
2. If you are unable to inspect the belt through the fan cage, you can also remove the fan cage to expose the fan assembly and belt. If needed, refer to the "Replace the Drive Belt/Fan Assembly" section of the [service manual](#) for instructions on accessing the belt.
3. If the belt is visibly damaged (fraying, tears, splits, etc.), [order a Belt \[13808.A\]](#).

**Looking for other locations to troubleshoot belt issues?**

- [AirDyne AD7, AD8, AD Pro: How do I adjust the belt tension?](#)
- [AirDyne AD7, AD8, AD Pro: Belt issues - Linkage Arm](#)
- [AirDyne AD7, AD8, AD Pro: Belt Issues - Fan Assembly](#)
- [AirDyne AD7, AD8, AD Pro: Belt Issues - Front Idler Pulley](#)
- [AirDyne AD7, AD8, AD Pro: Belt Issues - Main Pulley](#)
- [AirDyne AD7, AD8, AD Pro: Belt Issues - Rear Idler Pulley](#)
- [AirDyne AD7, AD8, AD Pro: Belt Issues - All other locations](#)
- [Schwinn AirDyne AD7: Why isn't the belt working properly?](#)
- [Schwinn AirDyne AD8: Why isn't the belt working properly?](#)
- [Schwinn AirDyne AD Pro: Why isn't the belt working properly?](#)

**Need to order replacement parts?**

## 1 Customer Care Contact Information

**Please contact Customer Care at [1-800-605-3369](tel:1-800-605-3369) for additional help or to order replacement parts. Some replacement parts may also be available for purchase [online here](#). A list of part numbers referenced within this guide can be located at the bottom of this page.**

**Customer Care - Hours of Operation:**

Monday - Friday 6:00am - 5:00pm PST

The replacement part will be provided to you at no cost assuming your machine meets the warranty eligibility requirements. A Customer Care Agent will be able to assess your current warranty eligibility and provide you with your options.

Please note that if you did not purchase your machine directly from BowFlex, Schwinn, or Nautilus, we will need a copy of your purchase receipt in order to register your machine for warranty.

## 2 Parts Reference Table

<i>Part Description</i>	<i>Part SKU</i>
<b>AirDyne AD7</b>	
<b>Belt</b>	<b>8007346</b>
<b>AirDyne AD8 and AD Pro</b>	
<b>Belt</b>	<b>8013469</b>

## 3 Contact Tech Team / Advanced Troubleshooting

**If the issue was not resolved in the steps listed, contact the Tech Team or send an Advanced Troubleshooting case.**

**Submit a Case with case type Advanced Troubleshooting**