

BowFlex C7: I'm having trouble assembling the pedals

ID: 12157.2

Follow this troubleshooting guide to help assemble the pedals on the BowFlex C7 indoor cycling bike.

Some common complaints may include:

- Pedals are cross threaded
- Can't install pedals

Follow these steps to resolve the issue

- Watch the video below, or visit <https://youtu.be/KINdb-16dqE> to guide you along when installing the pedals [\[12157.A\]](#).

Need additional assistance?

1 Customer Care Contact Information

Please contact Customer Care at **1-800-605-3369** for additional help or to order replacement parts. Some replacement parts may also be available for purchase [online here](#). A list of part numbers referenced within this guide can be located at the bottom of this page.

Customer Care - Hours of Operation:

Monday - Friday 6:00am - 5:00pm PST

The replacement part will be provided to you at no cost assuming your machine meets the warranty eligibility requirements. A Customer Care Agent will be able to assess your current warranty eligibility and provide you with your options. Please note that if you did not purchase your machine directly from BowFlex, Schwinn, or Nautilus, we will need a copy of your purchase receipt in order to register your machine for warranty.

2 Contact Tech Team / Advanced Troubleshooting

If the issue was not resolved in the steps listed, contact the Tech Team or send an Advanced Troubleshooting case.

Submit a Case with case type Advanced Troubleshooting