

Max Trainer Max Total: LED ring flashing rapidly

ID: 13873.1

Follow this troubleshooting guide to help resolve power issues on the Max Trainer Max Total.

Some common complaints may include:

- Console won't turn on
- No power to machine
- Console turns off randomly
- Blinking red light on console
- Slow charging message on console
- Console connection lost

Follow these steps to troubleshoot the issue

1. Unplug your machine from power. Wait several seconds and then plug the power cord back in.
2. Watch the LEDs around the resistance dial. If they are still flashing rapidly, repeat Step 1.
3. If the console display is currently on, press and hold the power button on the back of the console to open the power menu. Tap Shut Down and confirm on the screen. If the display is not on, observe the screen for a minute to make sure it is not in the process of booting up.
4. When you've confirmed that the console is shut down (screen is completely blank), reconnect power to your machine. Allow several minutes for the console to complete the boot up process.
5. Once the LEDs are no longer flashing rapidly, please visit [Max Trainer Max Total: LED ring flashing slowly](#) to continue troubleshooting.

Need additional assistance?

1 Customer Care Contact Information

Please contact Customer Care at 1-800-605-3369 for additional help or to order replacement parts. Some replacement parts may also be available for purchase [online here](#). A list of part numbers referenced within this guide can be located at the bottom of this page.

Customer Care - Hours of Operation:
Monday - Friday 6:00am - 5:00pm PST

The replacement part will be provided to you at no cost assuming your machine meets the warranty eligibility requirements. A Customer Care Agent will be able to assess your current warranty eligibility and provide you with your options.
Please note that if you did not purchase your machine directly from BowFlex, Schwinn, or Nautilus, we will need a copy of your purchase receipt in order to register your machine for warranty.

2 Contact Tech Team / Advanced Troubleshooting

If the issue was not resolved in the steps listed, contact the Tech Team or send an Advanced Troubleshooting case.

Submit a Case with case type Advanced Troubleshooting