

# JRNY Embedded Consoles: Why is my console making a crackling or static noise?

ID: 11801.4

**The following models come equipped with JRNY embedded in their consoles:**

**BowFlex C7**

**VeloCore 16 & 22**

**Max Trainer M9**

**Max Trainer Max Total 16**

**Treadmill 7**

**Treadmill 10 & 22**

Follow this troubleshooting guide to help resolve static noise coming from the console of your compatible machine. A list of compatible machines is listed above.

Some common complaints may include:

- Crackling noise
- Static noise
- Console noise

**Examples of the crackling or static noise:**

**[Static Noise Example 1](#)**

**[Static Noise Example 2](#)**



**Please obtain a video example of the reported noise for optimal troubleshooting assistance**

**Follow these steps to troubleshoot the issue**

1. **Note:** this guide is intended to diagnose static noise heard from the console only while the machine is idle (outside of a workout).
2. If the console makes a crackling or static noise **while idle**, [order a Console](#) for your machine [\[11801.A\]](#)

**Need to order replacement parts?**