

Max Trainer Max Total 16: Why is my belt slipping/loose?

ID: 11824.1

Follow this troubleshooting guide to help resolve belt slipping issues on the Max Trainer Max Total 16.

Some common complaints may include:

- Belt is slipping during use
- Belt has slack

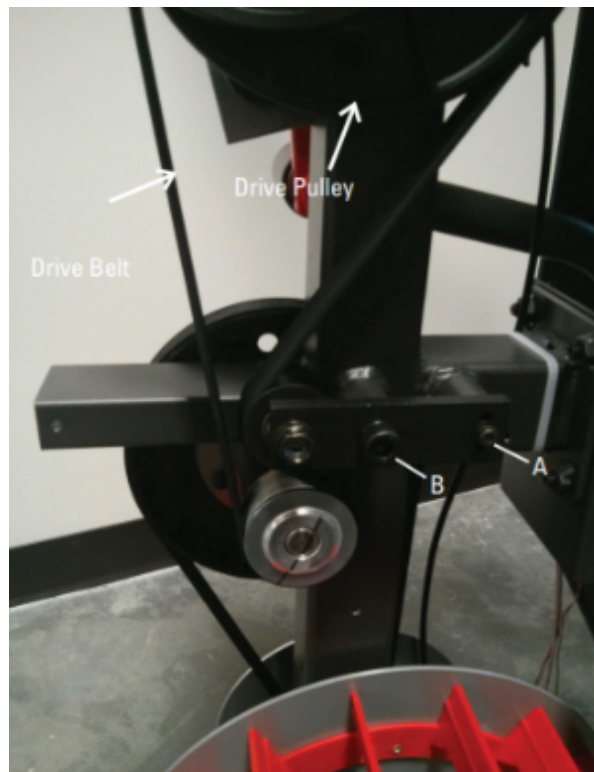
Follow these steps to troubleshoot the issue

Tools you may need:

4mm, 8mm hex/Allen wrenches, or the Allen wrenches from the hardware card included with your machine
Phillips head screwdriver

1. Refer to the "Replace the Drive Belt" section of the [service manual](#). Tighten the drive belt according to the instructions, see photo below (**reference 1**) for assistance identifying parts [\[11824.A\]](#).

(Reference 1)



*White arrows indicate the location of the drive belt and pulley.
White lines indicate the location of the A and B screws on the tensioner arm.*

3. If tightening the drive belt does not resolve the issue, [order an Upper Belt and Upper Belt Tensioner \[11824.B\]](#).

Need to order replacement parts?

1 Parts Reference Table

<i>Part Description</i>	<i>Part SKU</i>
Upper Belt	8004642
Upper Belt Tensioner	8008798

2 Contact Tech Team / Advanced Troubleshooting

If the issue was not resolved in the steps listed, contact the Tech Team or send an Advanced Troubleshooting case.

Submit a Case with case type Advanced Troubleshooting