

Schwinn AirDyne AD6: Noises from the arm pivot and handlebar/footpeg connection

ID: 13788.1

Follow this troubleshooting guide to help resolve noise issues on the Schwinn AirDyne AD6.

Some common complaints may include:

- *Rubbing noises*
- *Squeaking or creaking noises*
- *Squealing noises*
- *Clicking or clunking noises*

Follow these steps to troubleshoot the issue

Tools you may need:

Phillips head screwdriver
4mm, 6mm hex/Allen wrenches, or the wrench from the hardware card included with your machine
14mm socket wrench

1. Refer to the "Replace the Arm Pivot Assembly" section of the [service manual](#) for instructions on accessing the connection. Follow the steps outlined in the procedure until you reach the step to disconnect the handlebar from the arm pivot assembly.
2. Use a 6mm Allen wrench to tighten the two screws on the handlebar (**reference 1**). Tighten them as much as you can without stripping the screws. Test to see if the noise persists [\[13788.A\]](#).

(Reference 1)



The screws to tighten on the handlebar are circled.

3. If the issue persists or damage is present, [order an Arm Pivot, Left Handlebar, and Right Handlebar \[13788.B\]](#).
4. If the issue persists after replacing the arm pivot and handlebar, please select another noise topic to troubleshoot further. The next most likely source of the noise would be the connector arm and arm pivot connection or arm pivot bushings and bearings.

Looking for other noise locations to troubleshoot?

- [Schwinn AirDyne AD6: Why is my machine making a weird noise?](#)
- [Schwinn AirDyne AD6: Noises from the crank and pedal connection](#)
- [Schwinn AirDyne AD6: Noises from the crank and connector arm](#)
- [Schwinn AirDyne AD6: Noises from the connector arm and arm pivot](#)
- [Schwinn AirDyne AD6: Noises from the arm pivot bushings or bearings](#)
- [Schwinn AirDyne AD6: Noises from the resistance fan assembly](#)
- [Schwinn AirDyne AD6: Noises from the idler pulley](#)
- [Schwinn AirDyne AD6: Noises from the main pulley](#)
- [Schwinn AirDyne AD6: Noises from the bearings \(crank pulley and frame\)](#)
- [Schwinn AirDyne AD6: Noises from all other areas](#)

Need to order replacement parts?

1 Customer Care Contact Information

Please contact Customer Care at **1-800-605-3369** for additional help or to order replacement parts.

**Some replacement parts may also be available for purchase [online here](#).
A list of part numbers referenced within this guide can be located at the bottom of this page.**

Customer Care - Hours of Operation:
Monday - Friday 6:00am - 5:00pm PST

The replacement part will be provided to you at no cost assuming your machine meets the warranty eligibility requirements. A Customer Care Agent will be able to assess your current warranty eligibility and provide you with your options.
Please note that if you did not purchase your machine directly from BowFlex, Schwinn, or Nautilus, we will need a copy of your purchase receipt in order to register your machine for warranty.

2 Parts Reference Table

| <i>Part Description</i> | <i>Part SKU</i> |
|-------------------------|-----------------|
| Arm Pivot | 8002262 |
| Handlebar, Left | 004-9848 |
| Handlebar, Right | 004-9845 |

3 Contact Tech Team / Advanced Troubleshooting

If the issue was not resolved in the steps listed, contact the Tech Team or send an Advanced Troubleshooting case.

Submit a Case with case type Advanced Troubleshooting