

Schwinn AirDyne AD6: Noises from the crank and connector arm ID: 13783.1

Follow this troubleshooting guide to help resolve noise issues on the Schwinn AirDyne AD6.

Some common complaints may include:

- *Rubbing noises*
- *Squeaking or creaking noises*
- *Squealing noises*
- *Clicking or clunking noises*

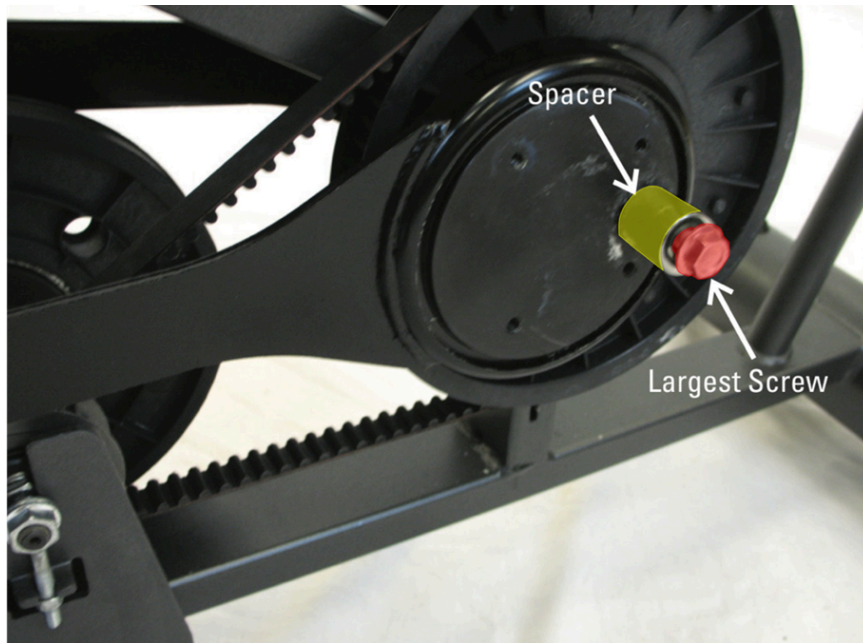
Follow these steps to troubleshoot the issue

Tools you may need:

Phillips head screwdriver
10mm open-ended wrench
4mm, 6mm hex/Allen wrenches, or the wrench from the hardware card included with your machine
14mm socket wrench
Spindle Removal Tool

1. To access this area of your machine for troubleshooting or replacement, you will need a spindle removal tool. Please [order a Spindle Removal Tool](#) if you do not already own one.
2. Refer to the "Replace the Connector Arm" section of the [service manual](#) for instructions on accessing the connector arm. Follow the steps outlined in the procedure to remove the connector arm.
3. Once the connector arm is removed, reattach the connector arm using the largest screw removed from the crank earlier in the removal process. Place the spacer included with the spindle removal tool between the connector arm and the screw. Tighten the screw completely with a 14mm socket wrench (**reference 1**). Once the large screw is completely tightened, remove the screw and spacer and repeat the process on the opposite side of your bike. Tightening this screw will tighten the crank/connector arm connection.

(Reference 1)



The screw and spacer are installed on the connector arm in the installation process.

4. Remove the large screw and spacer from the opposite side and follow the procedure outlined in the "Replace the Connector Arm" section of the [service manual](#) in reverse to reinstall the connector arm, crank arms, and shrouds. Test to see if the noise persists [\[13783.A\]](#).
5. If the noise persists or damage is present, [order a Connector Arm](#). You will need the spindle removal tool from this troubleshooting process to replace the connector arm [\[13783.B\]](#).
6. If the noise persists after replacing the connector arm, please select another noise topic to troubleshoot further. The next most likely source of the noise would be the connector arm and arm pivot connection.

Looking for other noise locations to troubleshoot?

- [Schwinn AirDyne AD6: Why is my machine making a weird noise?](#)
- [Schwinn AirDyne AD6: Noises from the crank and pedal connection](#)
- [Schwinn AirDyne AD6: Noises from the connector arm and arm pivot](#)
- [Schwinn AirDyne AD6: Noises from the arm pivot bushings or bearings](#)
- [Schwinn AirDyne AD6: Noises from the arm pivot and handlebar/footpeg connection](#)
- [Schwinn AirDyne AD6: Noises from the resistance fan assembly](#)
- [Schwinn AirDyne AD6: Noises from the idler pulley](#)
- [Schwinn AirDyne AD6: Noises from the main pulley](#)
- [Schwinn AirDyne AD6: Noises from the bearings \(crank pulley and frame\)](#)
- [Schwinn AirDyne AD6: Noises from all other areas](#)

Need to order replacement parts?

1 Customer Care Contact Information

Please contact Customer Care at **1-800-605-3369** for additional help or to order replacement parts. Some replacement parts may also be available for purchase [online here](#). A list of part numbers referenced within this guide can be located at the bottom of this page.

Customer Care - Hours of Operation:
Monday - Friday 6:00am - 5:00pm PST

The replacement part will be provided to you at no cost assuming your machine meets the warranty eligibility requirements. A Customer Care Agent will be able to assess your current warranty eligibility and provide you with your options.
Please note that if you did not purchase your machine directly from BowFlex, Schwinn, or Nautilus, we will need a copy of your purchase receipt in order to register your machine for warranty.

2 Parts Reference Table

<i>Part Description</i>	<i>Part SKU</i>
Connector Arm	8002267
Spindle Removal Tool	8001474

3 Contact Tech Team / Advanced Troubleshooting

If the issue was not resolved in the steps listed, contact the Tech Team or send an Advanced Troubleshooting case.

Submit a Case with case type Advanced Troubleshooting