

Schwinn AirDyne AD6: Noises from the bearings (crank pulley and frame)

ID: 13796.1

Follow this troubleshooting guide to help resolve noise issues on the Schwinn AirDyne AD6.

Some common complaints may include:

- Rubbing noises
- Squeaking or creaking noises
- Squealing noises
- Clicking or clunking noises

Follow these steps to troubleshoot the issue

1. If the noise is coming from bad bearings in the main/crank pulley or frame, the part may be irreplaceable. Please contact Customer Care to [discuss options](#) to resolve the issue. Our contact information is located at the bottom of this page [\[13796.A\]](#).

Looking for other noise locations to troubleshoot?

- [Schwinn AirDyne AD6: Why is my machine making a weird noise?](#)
- [Schwinn AirDyne AD6: Noises from the crank and pedal connection](#)
- [Schwinn AirDyne AD6: Noises from the crank and connector arm](#)
- [Schwinn AirDyne AD6: Noises from the connector arm and arm pivot](#)
- [Schwinn AirDyne AD6: Noises from the arm pivot bushings or bearings](#)
- [Schwinn AirDyne AD6: Noises from the arm pivot and handlebar/footpeg connection](#)
- [Schwinn AirDyne AD6: Noises from the resistance fan assembly](#)
- [Schwinn AirDyne AD6: Noises from the idler pulley](#)
- [Schwinn AirDyne AD6: Noises from the main pulley](#)
- [Schwinn AirDyne AD6: Noises from all other areas](#)

Need additional assistance?

1 Customer Care Contact Information

Please contact Customer Care at **1-800-605-3369** for additional help or to order replacement parts. Some replacement parts may also be available for purchase [online here](#). A list of part numbers referenced within this guide can be located at the bottom of this page.

Customer Care - Hours of Operation:

Monday - Friday 6:00am - 5:00pm PST

The replacement part will be provided to you at no cost assuming your machine meets the warranty eligibility requirements. A Customer Care Agent will be able to assess your current warranty eligibility and provide you with your options.

Please note that if you did not purchase your machine directly from BowFlex, Schwinn, or Nautilus, we will need a copy of your purchase receipt in order to register your machine for warranty.

2 Troubleshooting WGR Hard Stops

If troubleshooting advises to discuss options to resolve the issue with the machine

The referenced part cannot be repaired/replaced. The recommended solution is a Whole Good Replacement.

Please refer to the [Whole Good Replacement Options Flow](#) for next steps.

3 Contact Tech Team / Advanced Troubleshooting

If the issue was not resolved in the steps listed, contact the Tech Team or send an Advanced Troubleshooting case.

Submit a Case with case type Advanced Troubleshooting