

# Schwinn Classic Cruiser: How can I tighten my seat or handlebar?

ID: 13060.2

Follow this troubleshooting guide to help resolve issues involving the seat and handlebar posts on the Schwinn Classic Cruiser.

Some common complaints may include:

- *Seat or Seat Post is loose*
- *Seat rotates on the Seat Post*
- *Handlebar or Handlebar Post is loose*

**Follow these steps to troubleshoot the issue**



[\(BowFlex® | How to Adjust the Seat and Handlebars on Your IC Bike\)](#)

**Select a topic to view troubleshooting steps:**

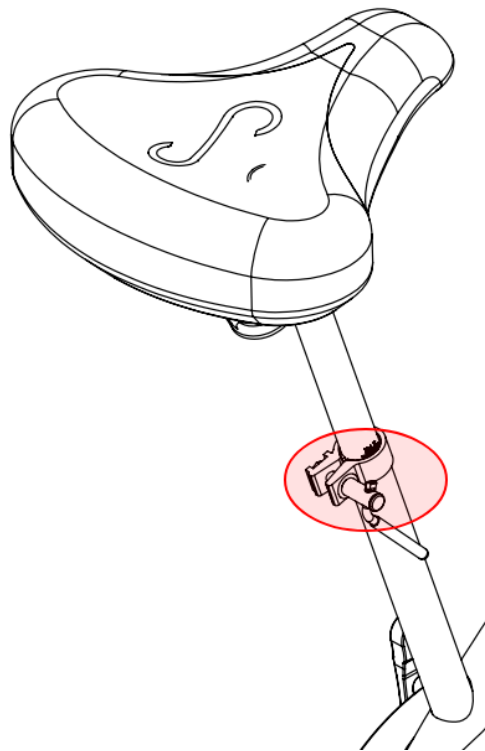
- [Seat / Seat Post is loose](#)
- [Handlebar / Handlebar Post is loose](#)
- [Seat rotates on the Seat Post](#)

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## **Seat / Seat Post is loose**

1. Tighten the seat post clamp until the seat no longer moves (**reference 1.1**). **Important:** Do not attempt to tighten the clamp while seated on your bike [\[13060.A\]](#).

**(Reference 1.1)**



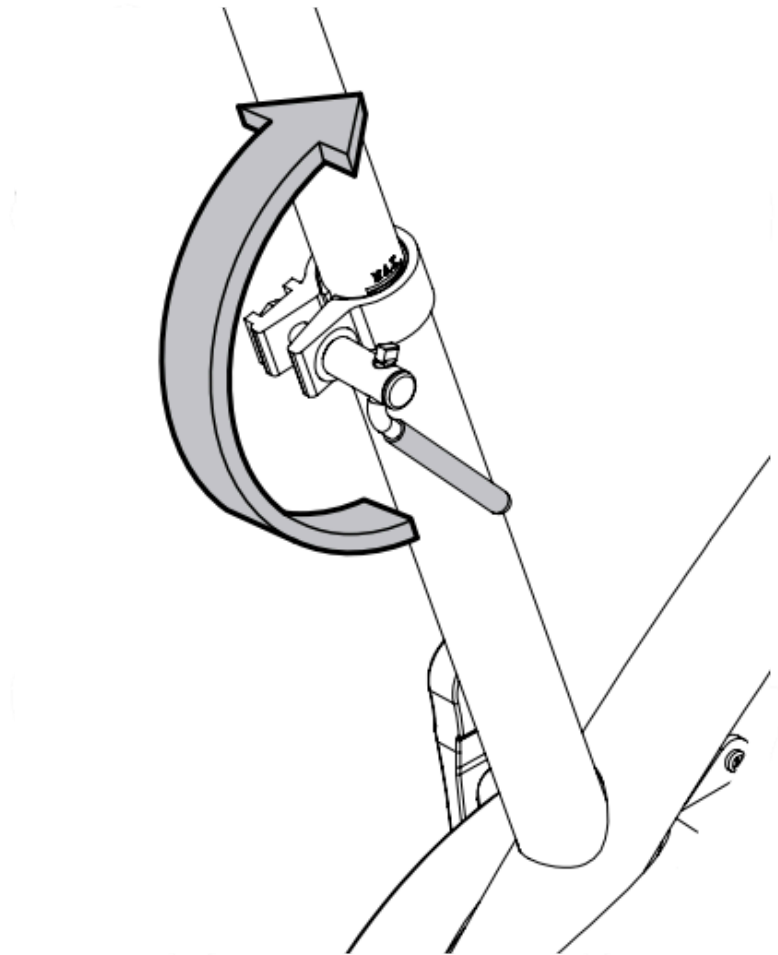
*The seat clamp is located on the seat post and should be oriented so that the inner ridge rests on top of the posts from the frame assembly.*

2. If the issue persists, confirm that the seat post clamp is not installed upside down. The inner ridge should rest on top of the posts protruding from the frame (see **reference 1.1** above). If you are unsure, refer to the ***assembly manual*** for instructions on disassembling and reassembling the seat assembly. Once the clamp has been reinstalled in the proper direction, test to see if the issue persists [\[13060.B\]](#).
3. If the issue persists, [order a Seat Post Clamp \[13060.C\]](#).

### ***Handlebar / Handlebar Post is loose***

1. Tighten the handlebar post clamp until the handlebar no longer moves (**reference 2.1**) [\[13060.D\]](#).

**(Reference 2.1)**



The handlebar post clamp is located on the handlebar post and should be oriented so that the inner ridge rests on top of the posts from the frame assembly.

2. If the issue persists, confirm that the handlebar post clamp is not installed upside down. The inner ridge should rest on top of the posts protruding from the frame (see **reference 2.1** above). If you are unsure, refer to the ***assembly manual*** for instructions on disassembling and reassembling the handlebar assembly. Once the clamp has been reinstalled in the proper direction, test to see if the issue persists [\[13060.E\]](#).
3. If the issue persists, [order a Handlebar Post Clamp \[13060.F\]](#).

### **Seat rotates on the Seat Post**

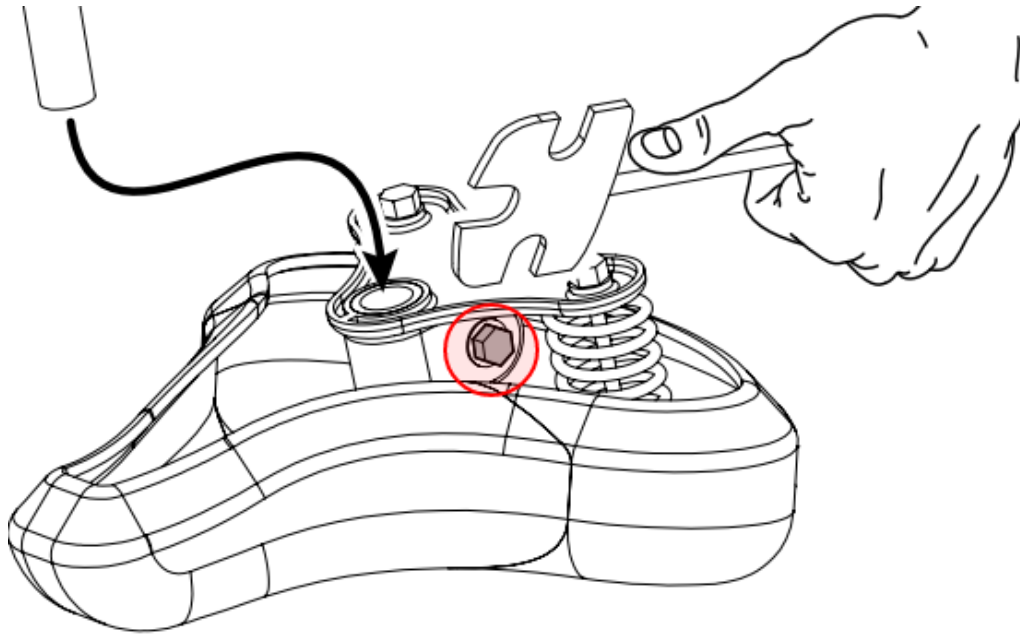
*Tools you may need:*

Wrench from the hardware card included with your machine



1. Locate the Seat Clamp Bolts underneath the Seat (**reference 3**). Using the wrench, fully tighten both bolts [\[13060.G\]](#).

**(Reference 3)**



The Seat Clamp Bolts are located underneath the seat, on either side of the seat's stem. The bolt on one side is circled in red - make sure to tighten the bolts on both sides.

2. If the issue persists, disassemble and reassemble the Seat. Refer to the assembly manual, following the assembly instructions in reverse to uninstall the parts. Reassemble according to the instructions in the [assembly manual](#) and test if the issue persists [\[13060.H\]](#).
3. If the Seat continues to rotate or is still loose despite being fully tightened, [order a Seat Assembly \[13060.I\]](#).

### **Need to order replacement parts?**

## 1 Customer Care Contact Information

Please contact Customer Care at **1-800-605-3369** for additional help or to order replacement parts. Some replacement parts may also be available for purchase [online here](#). A list of part numbers referenced within this guide can be located at the bottom of this page.

**Customer Care - Hours of Operation:**  
Monday - Friday 6:00am - 5:00pm PST

The replacement part will be provided to you at no cost assuming your machine meets the warranty eligibility requirements. A Customer Care Agent will be able to assess your current warranty eligibility and provide you with your options.

Please note that if you did not purchase your machine directly from BowFlex, Schwinn, or Nautilus, we will need a copy of your purchase receipt in order to register your machine for warranty.

## 2 Parts Reference Table

Part Description	Part SKU
<b>Handlebar Post Clamp</b>	<b>8016101</b>

<b>Seat Assembly</b>	<b>8016959</b>
<b>Seat Post Clamp</b>	<b>8016102</b>

### 3 Contact Tech Team / Advanced Troubleshooting

***If the issue was not resolved in the steps listed, contact the Tech Team or send an Advanced Troubleshooting case.***

**Submit a Case with case type Advanced Troubleshooting**