

VeloCore 22: I need help assembling my bike

ID: 11865.2

Follow this troubleshooting guide to help resolve assembly issues with your BowFlex VeloCore 22 bike.

Some common complaints may include:

- Power cord is too short
- Missing bag of small parts

Follow these steps to troubleshoot the issue

1. If the power cord is too short to reach the wall outlet from the machine, make sure both parts of the power cord are attached [\[11865.A\]](#). The cord is a two-piece assembly and cannot function without both parts being connected. If you did not receive both sections of the power cord, [order a Power Cord \[11865.B\]](#).
2. If the cord is still too short to reach the outlet, adjust the location of your bike until it can reach it [\[11865.C\]](#).
3. If you are missing any small pieces, such as a tool bag, shoe clips, end caps, etc., check the packaging and foam inserts to make sure the small parts bag was not left inside [\[11865.D\]](#).
4. If you are unable to locate the small parts bag, [order a Small Parts Bag \[11865.E\]](#).

Need to order replacement parts?

1 Parts Reference Table

<i>Part Description</i>	<i>Part SKU</i>
Power Cord	8018406
Small Parts Bag	8023907

2 Contact Tech Team / Advanced Troubleshooting

If the issue was not resolved in the steps listed, contact the Tech Team or send an Advanced Troubleshooting case.

Submit a Case with case type [Advanced Troubleshooting](#)