

Max Trainer M7: Can't install rubber foot pads on the pedals

ID: 11035.2

Follow this troubleshooting guide to help resolve issues installing the footpads on the BowFlex Max Trainer M7 pedals.

Some common complaints may include:

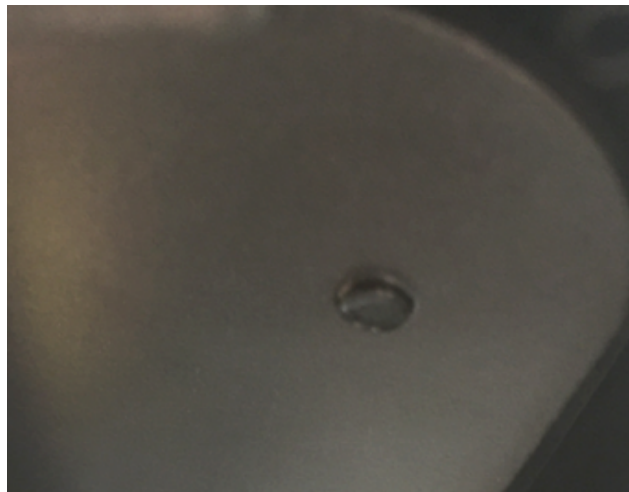
- Screw is too short to install foot pads
- Can't fully assemble foot pedals
- Can't install rubber foot pads

Follow these steps to resolve the issue

Tools you may need:
Phillips head screwdriver

1. The screw will go through the underside of the foot pedal. Due to the depth of the hole, not much of the threading will be exposed (**reference 1**).

(Reference 1)



This image shows how a screw should look when threaded into the foot pedal fully.

2. Before installing the screws, please ensure:

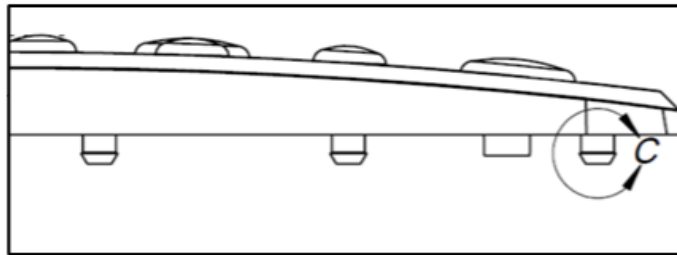
- All holes are aligned properly. There are a total of 4 pieces the screw needs to go through (**reference 2**)
- The tabs on the bottom of the rubber foot pads should be fully inserted into the plastic base. If this is not done, the assembly will be too thick for the screw to install completely (**reference 3**)

(Reference 2)



This image shows the four layers that the screw needs to be inserted through.

(Reference 3)



This image shows the tabs on the footpads that need to be inserted in the base.

3. Start threading the screws into the holes by hand. Start all screws in their threads before fully tightening. Tightening screws as you go may prevent the other screws from being installed.
4. Once all screws have been started, fully tighten with a Phillips head screwdriver [\[11035.A\]](#).

Need additional assistance?

1 Customer Care Contact Information

Please contact Customer Care at [1-800-605-3369](tel:1-800-605-3369) for additional help or to order replacement parts. Some replacement parts may also be available for purchase [online here](#). A list of part numbers referenced within this guide can be located at the bottom of this page.

Customer Care - Hours of Operation:
Monday - Friday 6:00am - 5:00pm PST

The replacement part will be provided to you at no cost assuming your machine meets the warranty eligibility requirements. A Customer Care Agent will be able to assess your current warranty eligibility and provide you with your options.

Please note that if you did not purchase your machine directly from BowFlex, Schwinn, or Nautilus, we will need a copy of your purchase receipt in order to register your machine for warranty.

2 Contact Tech Team / Advanced Troubleshooting

If the issue was not resolved in the steps listed, contact the Tech Team or send an Advanced Troubleshooting case.

Submit a Case with case type Advanced Troubleshooting