BowFlex Results Series Ellipticals - Reset Machine

ID: 12712.1

"Procedure 2"
Applicable for elliptical models: BXE116, BXE216

Follow these steps to reset your elliptical and delete the workout data for troubleshooting

1. **Note**: *Workout data will be lost*

2. From the **Welcome** (or **Power Up**) screen, hold down the **PAUSE/STOP** button and **Down** arrow button together for 3 seconds to enter **Console Setup** mode.

3. The console will display the **TOTAL HOURS** screen.

4. Push the **Right** arrow button until the console displays **RESET CONSOLE NO**.

5. Push the **Up** arrow button to select **RESET CONSOLE YES**, and push **ENTER**.

6. Turn the machine off when the console displays **POWER CYCLE NOW** prompt.

Please reference this graphic for button positions:

Need additional assistance?

1 Customer Care Contact Information

**Please contact Customer Care at _1-800-605-3369_ for additional help or to order replacement parts.
Some replacement parts may also be available for purchase [online here](#).
A list of part numbers referenced within this guide can be located at the bottom of this page.**

Customer Care - Hours of Operation:
Monday - Friday 6:00am - 5:00pm PST

*The replacement part will be provided to you at no cost assuming your machine meets the warranty eligibility
requirements. A Customer Care Agent will be able to assess your current warranty eligibility and provide you with your
options.*
*Please note that if you did not purchase your machine directly from BowFlex, Schwinn, or Nautilus, we will need a copy
of your purchase receipt in order to register your machine for warranty.*

2 Contact Tech Team / Advanced Troubleshooting (TM/TC)

*If the issue was not resolved in the steps listed, contact the Tech Team or send an Advanced Troubleshooting
case.*

Submit a Case with case type **Advanced Troubleshooting**

Use these procedures as needed to gather more information to create the case:

Results Series Treadmills Procedures

Treadmill 7 Procedures

Treadmill 10 Procedures

Treadmill 22 Procedures

MY14/17 Treadmill Procedures