

# SelectTech 552 Dumbbells: Screws do not stay in the handle

ID: 15979.1

## Common issue descriptions:

Screws do not stay in the handle  
Screws fall off/out of the handle

**Tools used in this guide:** Phillips head screwdriver

**Estimated time to complete:** Less than 5 minutes

**Let's get started!** We will check each of the components below (in order) to determine which is causing the issue.

1. [Tighten the Handle Screws](#)

## Tighten the handle screws

<i>Tools Required:</i>	<i>Estimated Time to Complete:</i>
Phillips head screwdriver	Less than 5 minutes

1. Let's start by tightening the screws on the handle [\[15979.A\]](#).
2. If the screws do not tighten or continue to fall out, order a Handle Assembly [\[15979.B\]](#).

### Step 1



## Need to order replacement parts?

### 1 Customer Care Contact Information

**Please contact Customer Care at 1-800-605-3369 for additional help or to order replacement parts. Some replacement parts may also be available for purchase [online here](#). A list of part numbers referenced within this guide can be located at the bottom of this page.**

#### **Customer Care - Hours of Operation:**

Monday - Friday 6:00am - 5:00pm PST

The replacement part will be provided to you at no cost assuming your machine meets the warranty eligibility requirements. A Customer Care Agent will be able to assess your current warranty eligibility and provide you with your options.

Please note that if you did not purchase your machine directly from BowFlex, Schwinn, or Nautilus, we will need a copy of your purchase receipt in order to register your machine for warranty.

### 2 Parts Reference Table

<i>Part Description</i>	<i>Part SKU</i>
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<b>Handle Assembly</b>	<b>002-8664</b>
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### 3 Contact Tech Team / Advanced Troubleshooting

***If the issue was not resolved in the steps listed, contact the Tech Team or send an Advanced Troubleshooting case.***

**Submit a Case with case type Advanced Troubleshooting**