

# Schwinn 411: Why is my machine making a weird noise?

ID: 12845.2

Follow this troubleshooting guide to help resolve noise issues with your Schwinn 411 Elliptical.

Some common complaints may include:

- Clicking or clunking noises
- Rubbing noises
- Squeaking noises
- Making noise only while inclined

## Select a noise topic to begin troubleshooting

- [Schwinn 411: My machine is making a squeaking noise](#)
- [Schwinn 411: My machine is making a rubbing noise](#)
- [Schwinn 411: My machine is making a clicking or clunking noise](#)

## Need additional assistance?

### 1 Customer Care Contact Information

Please contact Customer Care at **1-800-605-3369** for additional help or to order replacement parts. Some replacement parts may also be available for purchase [online here](#). A list of part numbers referenced within this guide can be located at the bottom of this page.

**Customer Care - Hours of Operation:**  
Monday - Friday 6:00am - 5:00pm PST

The replacement part will be provided to you at no cost assuming your machine meets the warranty eligibility requirements. A Customer Care Agent will be able to assess your current warranty eligibility and provide you with your options.  
Please note that if you did not purchase your machine directly from BowFlex, Schwinn, or Nautilus, we will need a copy of your purchase receipt in order to register your machine for warranty.

### 2 Contact Tech Team / Advanced Troubleshooting

**If the issue was not resolved in the steps listed, contact the Tech Team or send an Advanced Troubleshooting case.**

**Submit a Case** with case type [Advanced Troubleshooting](#)