

BowFlex Results Series Treadmill - MCB Communications Test (I/O Cable Test)

ID: 12180.1

"Procedure 1"

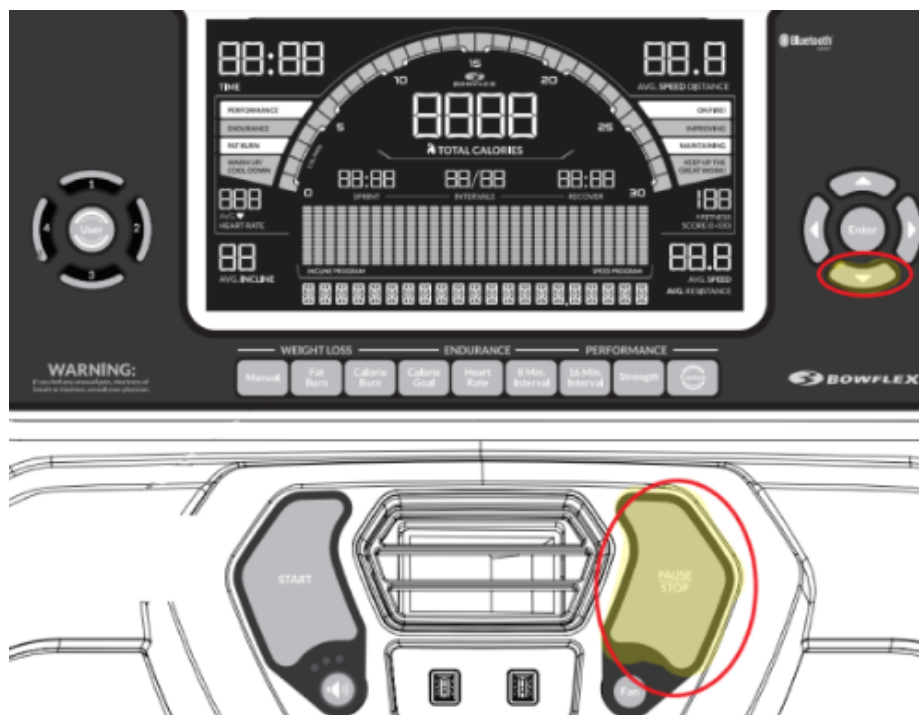
Applicable for treadmill models: BXT116, BXT216, BXT6

This test is designed to check the integrity of the input/output cables and determine whether they are properly communicating with the Motor Control Board (MCB).

Follow these steps to complete the test

1. From the **Welcome** (or **Power Up**) screen, hold down the **PAUSE/STOP** button and **Down** arrow button together for 3 seconds to enter **Machine Settings** mode.
2. The console will display the **TOTAL HOURS** screen.
3. Hold down the **PAUSE/STOP** button and **Down** arrow button together for 3 seconds to enter **Engineering Mode**.
4. Press the **Down** arrow button until the screen displays **TEST MCB**.
5. Press **ENTER** to begin the test.
6. The console will display either **MCB PASS** or **MCB FAIL**. If the test results in a fail, I/O communications are interrupted - [order MCB and Upright Cables](#).

Please reference this graphic for button positions:



Need to order replacement parts?

1 Customer Care Contact Information

Please contact Customer Care at **1-800-605-3369** for additional help or to order replacement parts. Some replacement parts may also be available for purchase [online here](#). A list of part numbers referenced within this guide can be located at the bottom of this page.

Customer Care - Hours of Operation:

Monday - Friday 6:00am - 5:00pm PST

The replacement part will be provided to you at no cost assuming your machine meets the warranty eligibility requirements. A Customer Care Agent will be able to assess your current warranty eligibility and provide you with your options.

Please note that if you did not purchase your machine directly from BowFlex, Schwinn, or Nautilus, we will need a copy of your purchase receipt in order to register your machine for warranty.

2 Parts Reference Table

Part Description	Part SKU
Results Series BXT6	
MCB Cable	8020996
Upright Cable	8024475
Results Series BXT116	
MCB Cable	8018009
Upright Cable	8009990
Results Series BXT216	
MCB Cable	8018009
Upright Cable	8009990

3 Contact Tech Team / Advanced Troubleshooting (TM/TC)

If the issue was not resolved in the steps listed, contact the Tech Team or send an Advanced Troubleshooting case.

Submit a Case with case type **Advanced Troubleshooting**

Use these procedures as needed to gather more information to create the case:

Results Series Treadmills Procedures

[Treadmill 7 Procedures](#)

[Treadmill 10 Procedures](#)

[Treadmill 22 Procedures](#)

[MY14/17 Treadmill Procedures](#)