

Schwinn 290 Recumbent Bike: Why isn't the sliding seat on my bike locking?

ID: 14527.1

Follow this troubleshooting guide to help resolve issues involving the seat locks on the Schwinn 290 recumbent bike.

Some common complaints may include:

- Seat doesn't lock
- Seat slides out of place
- Seat moved out of position

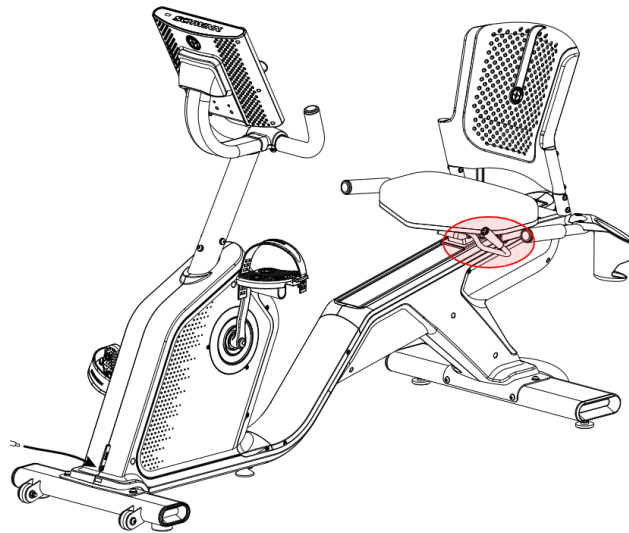
Follow these steps to troubleshoot the issue

Tools you may need:

Phillips head screwdriver
6mm hex/Allen wrench, or the wrench from the hardware card included with your machine

1. Check that the seat locking mechanism is fully engaged after pushing the handle all the way down (**reference 1**) [\[14527.A\]](#).

Reference 1



After adjusting the seat, push down on the handle to test if the seat locks into place.

2. If the issue persists, stand off to the side of your bike next to the seat adjustment handle (**reference 1**, above). Facing the back of the bike, pull the seat adjustment handle up and adjust the seat to the desired position. Push down on the seat adjustment handle to engage the locking mechanism. Be sure it is fully engaged - continue to push down on the handle until it stops, then test if the issue persists [\[14525.B\]](#).
3. If the seat sliding lock is not fully engaging, [order a Seat Carriage \[14525.C\]](#).

Need to order replacement parts?

1 Customer Care Contact Information

Please contact Customer Care at [1-800-605-3369](tel:1-800-605-3369) for additional help or to order replacement parts. Some replacement parts may also be available for purchase [online here](#). A list of part numbers referenced within this guide can be located at the bottom of this page.

Customer Care - Hours of Operation:
Monday - Friday 6:00am - 5:00pm PST

The replacement part will be provided to you at no cost assuming your machine meets the warranty eligibility requirements. A Customer Care Agent will be able to assess your current warranty eligibility and provide you with your options. Please note that if you did not purchase your machine directly from BowFlex, Schwinn, or Nautilus, we will need a copy of your purchase receipt in order to register your machine for warranty.

2 Parts Reference Table

<i>Part Description</i>	<i>Part SKU</i>
Seat Carriage	8027430

3 Contact Tech Team / Advanced Troubleshooting

If the issue was not resolved in the steps listed, contact the Tech Team or send an Advanced Troubleshooting case.

Submit a Case with case type [Advanced Troubleshooting](#)