AirDyne AD7, AD8, AD Pro: Noises from all other areas

ID: 13779.1

Follow this troubleshooting guide to help resolve noise issues on the Schwinn AirDyne AD7, AD8, AD Pro.

Some common complaints may include:

- *Rubbing noises*
- *Squeaking or creaking noises*
- *Squealing noises*
- *Clicking or clunking noises*

Follow these steps to troubleshoot the issue

1. If the noise did not come from any of the listed locations, please contact Customer Care to submit an Advanced Troubleshooting case for assistance locating the source of the noise. Our contact information is located at the bottom of this page **[13779.A]**.

Looking for other noises to troubleshoot?

- *[AirDyne AD7, AD8, AD Pro: Noises from the crank and pedal](#)*
- *[AirDyne AD7, AD8, AD Pro: Noises from the crank to pulley shaft junction or crank to crank link (left side)](#)*
- *[AirDyne AD7, AD8, AD Pro: Noises from the rear idler pulley](#)*
- *[AirDyne AD7, AD8, AD Pro: Noises from the fan assembly](#)*
- *[AirDyne AD7, AD8, AD Pro: Noises from the front idler pulley](#)*
- *[AirDyne AD7, AD8, AD Pro: Noises from the crank and crank linkage bearings](#)*
- *[AirDyne AD7, AD8, AD Pro: Noises from all other areas](#)*

Need additional assistance?

1 Customer Care Contact Information

Please contact Customer Care at *1-800-605-3369* for additional help or to order replacement parts.
Some replacement parts may also be available for purchase [online here](#).
A list of part numbers referenced within this guide can be located at the bottom of this page.

Customer Care - Hours of Operation:
Monday - Friday 6:00am - 5:00pm PST

The replacement part will be provided to you at no cost assuming your machine meets the warranty eligibility requirements. A Customer Care Agent will be able to assess your current warranty eligibility and provide you with your options.
Please note that if you did not purchase your machine directly from BowFlex, Schwinn, or Nautilus, we will need a copy of your purchase receipt in order to register your machine for warranty.

2 Contact Tech Team / Advanced Troubleshooting

If the issue was not resolved in the steps listed, contact the Tech Team or send an Advanced Troubleshooting case.

Submit a Case with case type **Advanced Troubleshooting**