

AirDyne AD7, AD8, AD Pro: Belt Issues - Rear Idler Pulley

ID: 13812.1

Follow this troubleshooting guide to help resolve belt issues on the Schwinn AirDyne AD7, AD8, and AD Pro.

Some common complaints may include:

- Belt damage
- Tears, fraying, splits in belt
- Belt rubbing
- Belt is skipping or slipping
- Belt starts then stops

Follow these steps to troubleshoot the issue

Tools you may need:

Phillips head screwdriver
10mm, 13mm, 19mm open-ended wrenches
6mm hex/Allen wrench, or the wrench from the hardware card included with your machine

1. Remove the belt to inspect the rear idler pulley. Refer to the "Replace the Rear Idler Pulley" section of the [service manual](#) for instructions on accessing the pulley (**reference 1**) and removing the belt.

(Reference 1)



Inspect the rear idler pulley (highlighted yellow) and adjust the hardware (red circle) as needed to resolve the belt issue.

2. Rotate the pulley, inspecting for damage and testing for proper function. If the rear idler pulley is the source of the issue or is damaged, [order a Rear Idler Pulley \[13812.A\]](#).

Looking for other locations to troubleshoot belt issues?

- [AirDyne AD7, AD8, AD Pro: How do I adjust the belt tension?](#)
- [AirDyne AD7, AD8, AD Pro: Belt issues - Linkage Arm](#)
- [AirDyne AD7, AD8, AD Pro: Belt Issues - Fan Assembly](#)
- [AirDyne AD7, AD8, AD Pro: Belt Issues - Belt Damage](#)
- [AirDyne AD7, AD8, AD Pro: Belt Issues - Front Idler Pulley](#)
- [AirDyne AD7, AD8, AD Pro: Belt Issues - Main Pulley](#)
- [AirDyne AD7, AD8, AD Pro: Belt Issues - All other locations](#)
- [Schwinn AirDyne AD7: Why isn't the belt working properly?](#)
- [Schwinn AirDyne AD8: Why isn't the belt working properly?](#)
- [Schwinn AirDyne AD Pro: Why isn't the belt working properly?](#)
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Need to order replacement parts?

1 Customer Care Contact Information

Please contact Customer Care at **1-800-605-3369** for additional help or to order replacement parts. Some replacement parts may also be available for purchase [online here](#). A list of part numbers referenced within this guide can be located at the bottom of this page.

Customer Care - Hours of Operation:

Monday - Friday 6:00am - 5:00pm PST

The replacement part will be provided to you at no cost assuming your machine meets the warranty eligibility requirements. A Customer Care Agent will be able to assess your current warranty eligibility and provide you with your options.

Please note that if you did not purchase your machine directly from BowFlex, Schwinn, or Nautilus, we will need a copy of your purchase receipt in order to register your machine for warranty.

2 Parts Reference Table

Part Description	Part SKU
Rear Idler Pulley	8009325

3 Contact Tech Team / Advanced Troubleshooting

If the issue was not resolved in the steps listed, contact the Tech Team or send an Advanced Troubleshooting case.

Submit a Case with case type Advanced Troubleshooting